Coursedog Scheduler Training Guide

1. Coursedog Overview & Goals

Coursedog replaces manual spreadsheets and email chains with a centralized scheduling platform that connects directly to our Student Information System (Banner), ensuring real-time data consistency.

Before Coursedog, scheduling often involved:

- Large amount of manual data entry
- Multiple spreadsheets and emails
- Potential data inconsistencies
- Overall inefficient and time-consuming processes

How Coursedog Helps

- Automates scheduling and data syncing with Banner
- Eliminates potential for duplicate entries and version errors
- Enforces institutional rules and timelines
- Provides transparency as schedulers can see other department/program course offerings in real time
- Enables data-driven planning and reporting
 - o Course Demand Projection reports will be available for the Spring 2027 scheduling period

Institutional Goals for Coursedog Implementation

- · Streamline scheduling with minimal manual entry
- Optimize room and faculty utilization
- Ensure compliance with academic policies
- Support student success through accurate, conflict-free scheduling

2. Scheduling Phases and Notes

Phase	Description	Permissions
Term Rollover	Prior term sections are copied to the new term.	View/edit opens.
Drafting	Departments edit and create schedules.	Full edit access.
Validation	Review and correct issues.	Limited edits.
Submission	Department submits for School Dean approval.	Changes via request only.
Registrar Review	Registrar verifies and finalizes.	Registrar access only.

Notes:

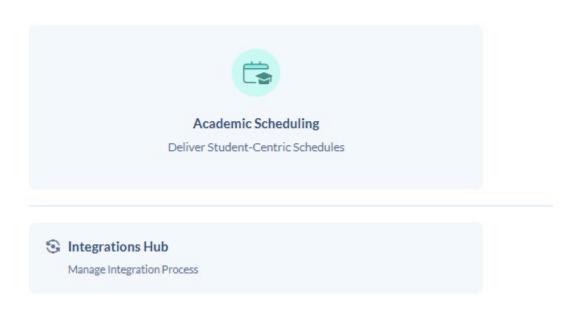
- Only the Department Chair/Program Director and Administrative Coordinator for each department/program will have access to Coursedog to schedule courses.
- All scheduled courses will be reviewed by the School Dean and/or designee (if applicable) and the Office of the Registrar.
- If you notice any kind of merge/integration errors when editing or adding courses, please take a screenshot and send it to the Office of the Registrar.

- Please be sure to communicate with other departments/programs to ensure that any cross-listed courses are entered into the system accurately.
- If a course is cross-listed, the primary department offering the course must use their course series allocation for the course.

3. Logging In

- Go to <u>app.coursedog.com</u>. Bookmark this URL for easy access.
- Log in using your PC Single Sign-On (SSO) credentials.
- Click Academic Scheduling.





If you encounter issues logging in:

- Confirm your access permissions with the Office of the Registrar.
- Clear your browser cookies/cache.
- Contact IT for SSO troubleshooting.

4. Home Page Overview

Once logged in, you'll land on the Coursedog Home Page, which summarizes your assigned departments and scheduling tasks.

a. Department Dashboard

You'll see:

- Department(s) you're assigned to.
- Number of courses/sections being offered in the selected term.

- Conflict indicators.
- Schedule validation and submission status.

b. Scheduling Timeline (across the top of the Home page)

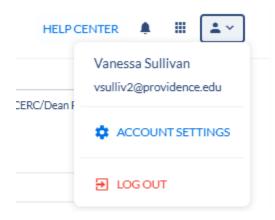
Displays key scheduling milestones and submission deadlines for the current term. Please follow all posted institutional deadlines to avoid workflow delays.

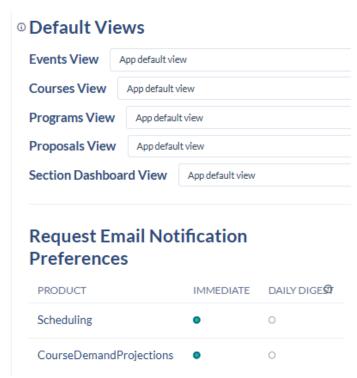


c. Account Settings

Accessible via your profile icon (top right):

- **Default Views:** Customize how your section dashboard is displayed by creating a new Saved View.
- Email Notifications: Choose Daily Digest or Immediate.





5. Section Dashboard

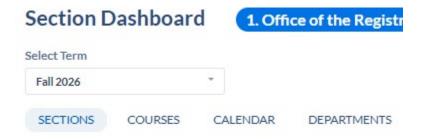
a. Selecting a Department

- From the homepage, select your department.
- Rolled-over courses and sections from the previous like term will appear automatically.

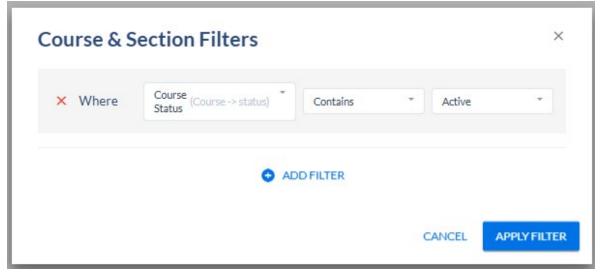
b. Views and Filters

Use the menu underneath the term box to toggle between:

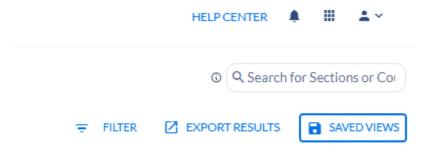
- Section View: Lists every section individually.
- Course View: Displays each course and how many sections are offered.
- Calendar: Shows all of your department sections on a weekly calendar

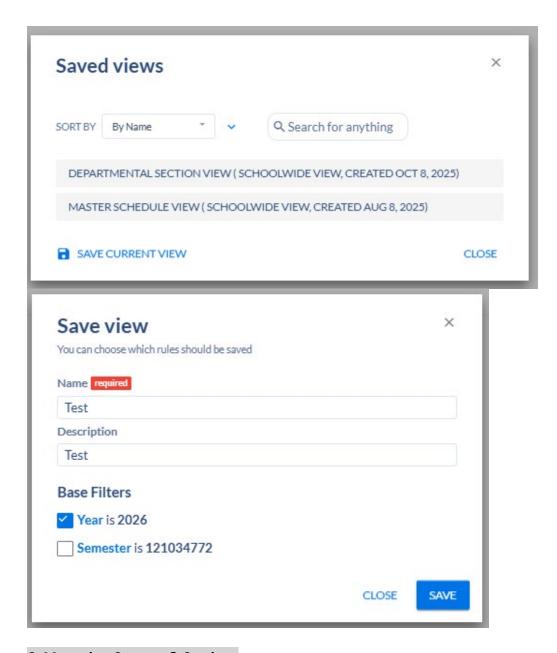


Apply filters to locate courses or sort by status, instructor, meeting pattern etc.



Create new Saved Views with preferred filter settings.

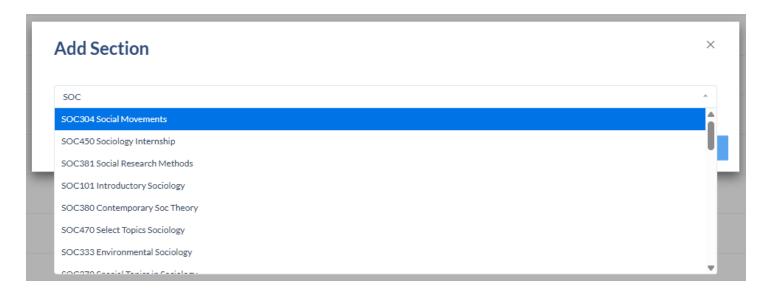




6. Managing Courses & Sections

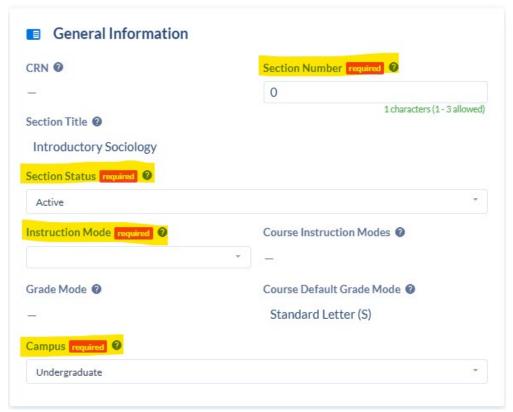
- a. Adding a New Section to an Existing Course
 - 1. At the top of the Section Dashboard, click Add Section.
 - 2. Search for the course that you would like to add, and then click add section.
 - 3. Be sure to complete all required fields. Check for any Rule Violations at the top of the section builder.



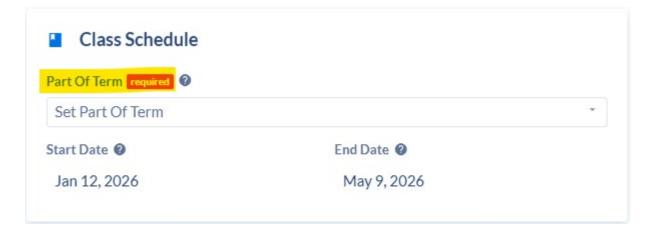


Complete the Following Fields:

- General Info:
 - o Section number
 - Section status
 - Instruction mode
 - o Campus

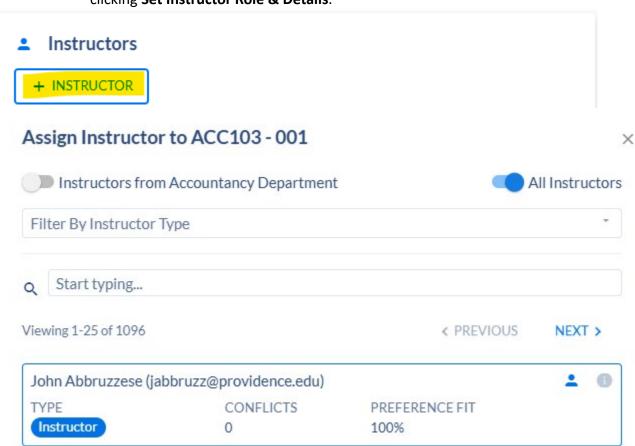


- Class Schedule
 - Part of Term

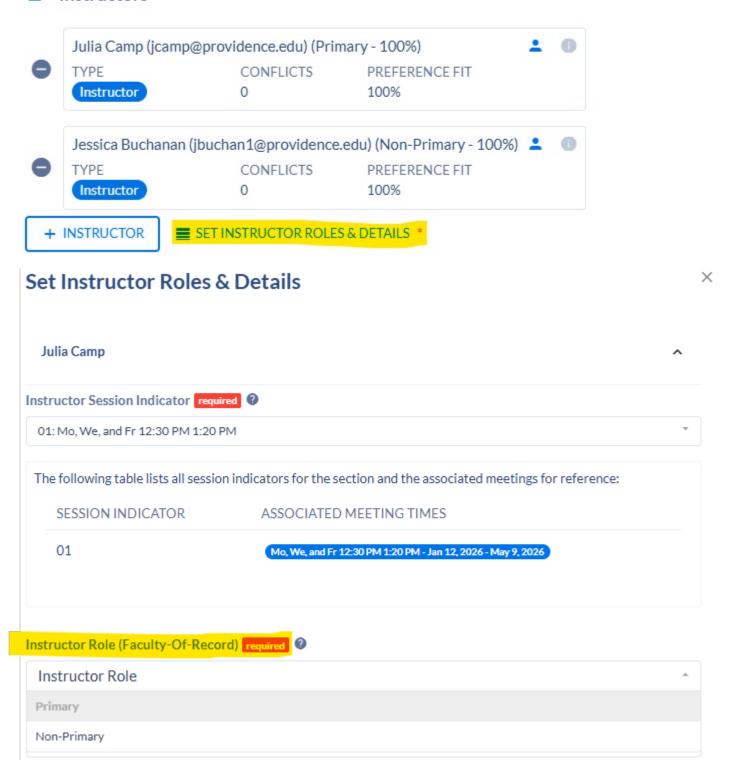


Instructors:

- o Defaults to your department's faculty.
- o Indicates if the faculty member has a conflict (i.e. Is already teaching a course at the same time)
- o If assigning multiple instructors, then be sure to set one as Primary and one as Non-Primary by clicking **Set Instructor Role & Details**.



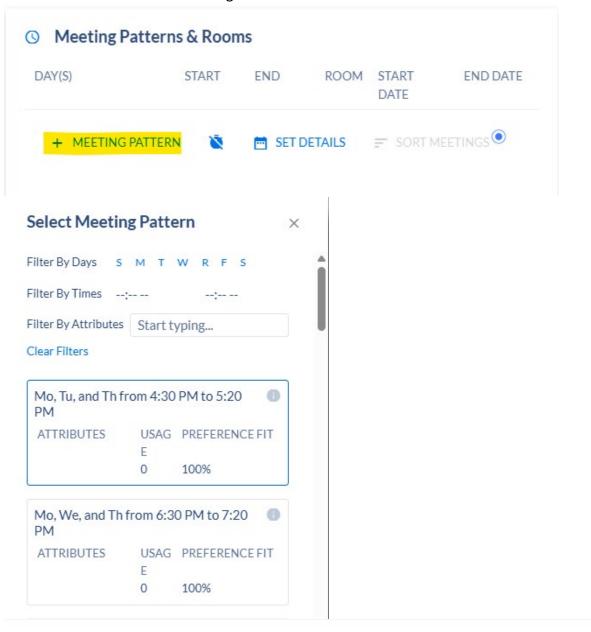
Instructors



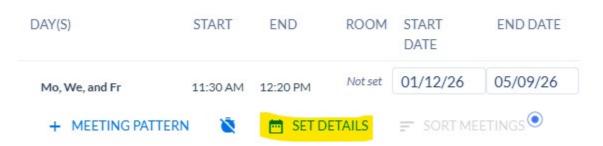
Meeting Patterns:

- Select a standard meeting pattern from the provided options. Reference the <u>new course series</u> chart as needed.
- After selecting a meeting pattern, click into Set Details to confirm the Schedule Type.

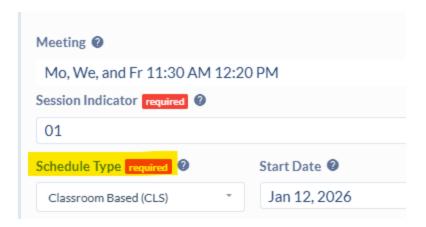
 All custom meeting patterns outside of the standard course series will need to be approved by the Office of the Registrar.



() Meeting Patterns & Rooms

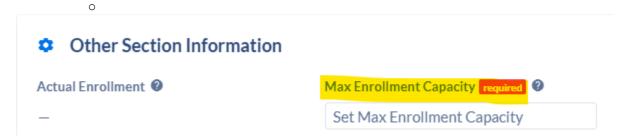


Meeting Patterns Additional Information



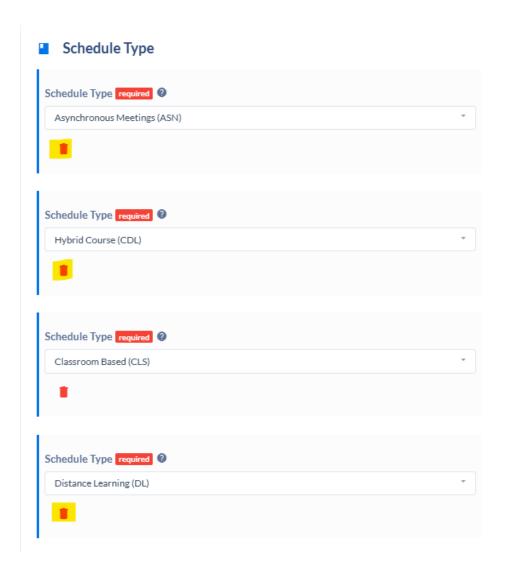
• Other Section Information

o Provide the Max Enrollment Capacity for the course



Schedule Type

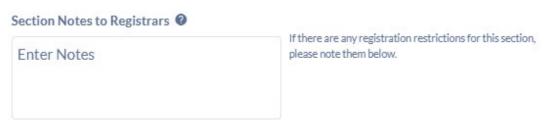
 The system pulls in all available schedule types (Classroom Based, Asynchronous, etc.) Use the red trash can icon to delete all non-applicable schedule types. For example, if a course section will be taught in-person in a PC classroom, remove all schedule types aside from Classroom Based (CLS).



• Registration Restrictions:

- Use the text entry box to inform the Office of the Registrar if any additional restrictions should be placed on a course section. Some examples include:
 - Department Chair Permission
 - Instructor Permission
 - Class level restriction
 - Major or minor restriction
 - Opting in to the automated waitlist

Registration Restrictions - if applicable



Relationships:

o Indicate if a course should be cross-listed with another department.





Room Preferences:

- o If desired, indicate the building that is preferred for the course.
- If scheduling a Lab course, please indicate the room in which each section should be scheduled.
- For all courses that are not labs, selecting a building or room preference will **NOT** assign a room to the course. This field is to provide the Office of the Registrar with department preferences, which will be taken into consideration when classrooms are scheduled.

Room Preferences



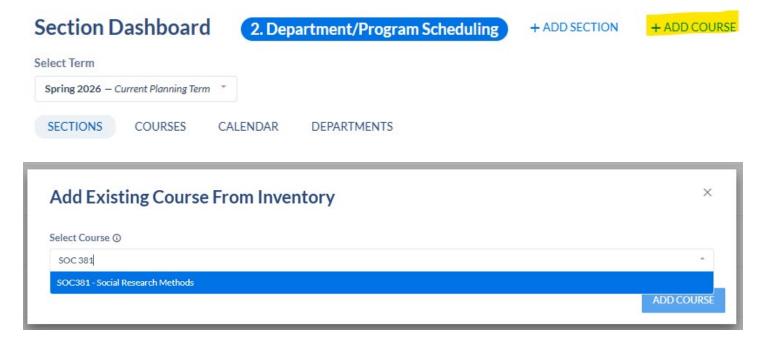
b. Editing an Existing Section

- Select the section to edit.
- Modify meeting patterns, instructors, capacities etc.
- Save changes.
- Please note that after the schedule drafting phase has closed, most changes will need to be reviewed
 and approved by the Office of the Registrar. In this case, you will be prompted to submit a **Change**Request and provide an explanation for the update.

c. Adding a Course from Inventory

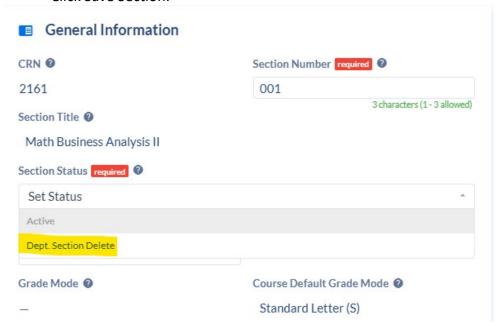
If a course is approved in the curriculum but not listed for the term:

- Click Add Course from the Section Dashboard.
- Search the catalog inventory for the course.
- Add the course, then create its section(s).



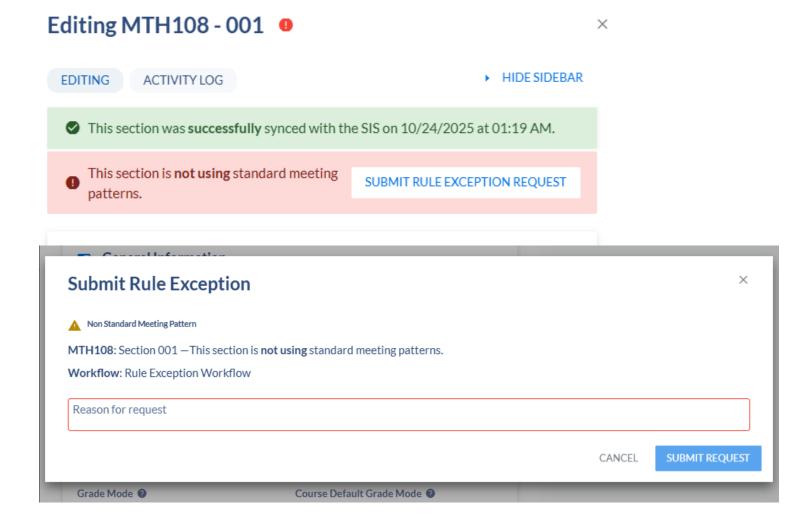
d. Cancelling/Deleting a Section

- Select the section to cancel.
- Remove the meeting times and instructors.
- Click into the Section Status drop-down menu.
- Select Dept. Delete Section.
- Click Save Section.



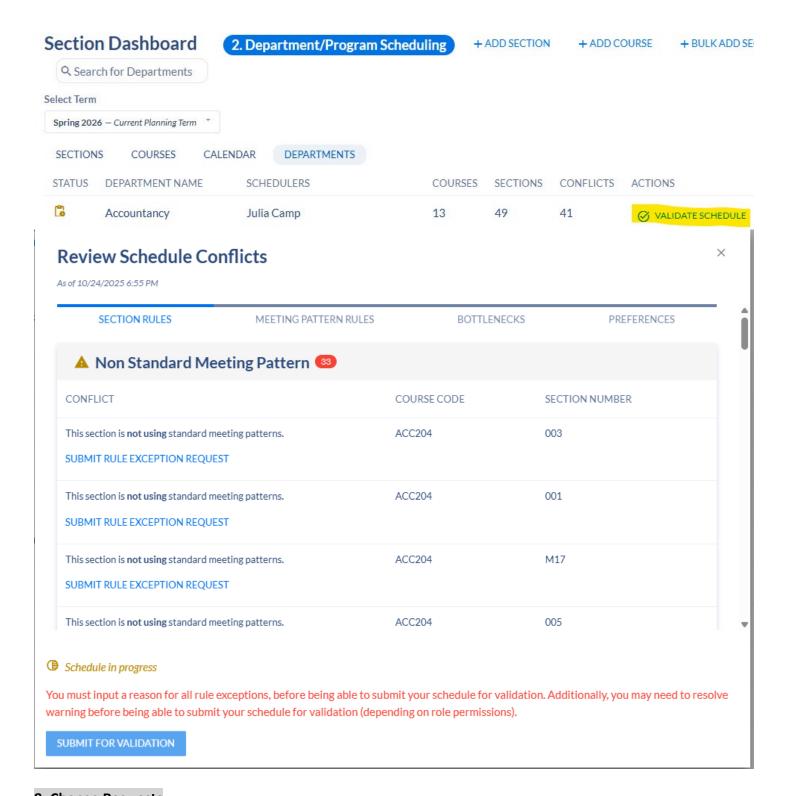
e. Rule Exception Requests

- There are certain rules set up in Coursedog to ensure that each course/section includes all the necessary information for it to populate in Banner/Cyberfriar.
- If a section you are editing is in violation of one of these rules, a banner will appear across the top of the section builder informing you of what must be corrected.
- For example, a section can not be submitted without an assigned instructor or without meeting times.
- If a section must be built in violation of one of these rules, the scheduler may submit a Rule Exception Request for approval.



7. Schedule Validation & Submission

- From within your department, click Validate Schedule.
- Be sure to resolve all "orange cone" warnings before submitting.
- When all warnings are cleared, your schedule is ready for submission.

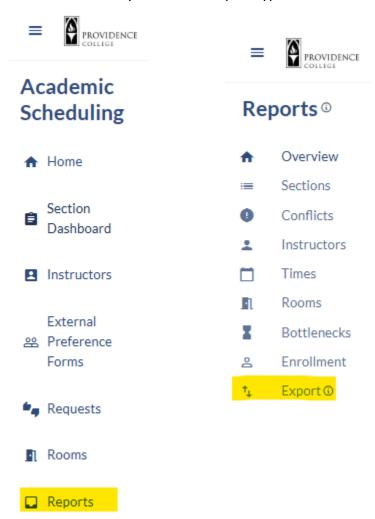


8. Change Requests

- After the initial department scheduling phase has ended, all changes must be approved.
 - o Open a section and then click "Request Change."
 - o Update necessary fields and include justification.
 - Submit for review. Each request automatically routes to the appropriate approver.

9. Reports & Analytics

- 1. Go to **Reports** on the side menu.
- 2. Select Export from the Reports menu.
- 3. Download your desired report type.



10. Resources & Support

- The Office of the Registrar is available to assist with any questions or concerns you may have with the Coursedog software. Please contact us by emailing scheduling@providence.edu.
- There are also materials and guides available through the <u>Coursedog Freshdesk Portal</u>.