

## Coursedog Scheduler Training Guide

### 1. Coursedog Overview & Goals

Coursedog replaces manual spreadsheets and email chains with a centralized scheduling platform that connects directly to our Student Information System (Banner), ensuring real-time data consistency.

#### **Before Coursedog, scheduling often involved:**

- Large amount of manual data entry
- Multiple spreadsheets and emails
- Potential data inconsistencies
- Overall inefficient and time-consuming processes

#### **How Coursedog Helps**

- Automates scheduling and data syncing with Banner
- Eliminates potential for duplicate entries and version errors
- Enforces institutional rules and timelines
- Provides transparency as schedulers can see other department/program course offerings in real time
- Enables data-driven planning and reporting
  - Course Demand Projection reports will be available for the Spring 2027 scheduling period

#### **Institutional Goals for Coursedog Implementation**

- Streamline scheduling with minimal manual entry
- Optimize room and faculty utilization
- Ensure compliance with academic policies
- Support student success through accurate, conflict-free scheduling

### 2. Scheduling Phases and Notes

<b>Phase</b>	<b>Description</b>	<b>Permissions</b>
<b>Term Rollover</b>	Prior term sections are copied to the new term.	View/edit opens.
<b>Drafting</b>	Departments edit and create schedules.	Full edit access.
<b>Validation</b>	Review and correct issues.	Limited edits.
<b>Submission</b>	Department submits for School Dean approval.	Changes via request only.
<b>Registrar Review</b>	Registrar verifies and finalizes.	Registrar access only.

#### **Notes:**

- Only the Department Chair/Program Director and Administrative Coordinator for each department/program will have access to Coursedog to schedule courses.
- All scheduled courses will be reviewed by the School Dean and/or designee (if applicable) and the Office of the Registrar.
- If you notice any kind of merge/integration errors when editing or adding courses, please take a screenshot and send it to the Office of the Registrar.

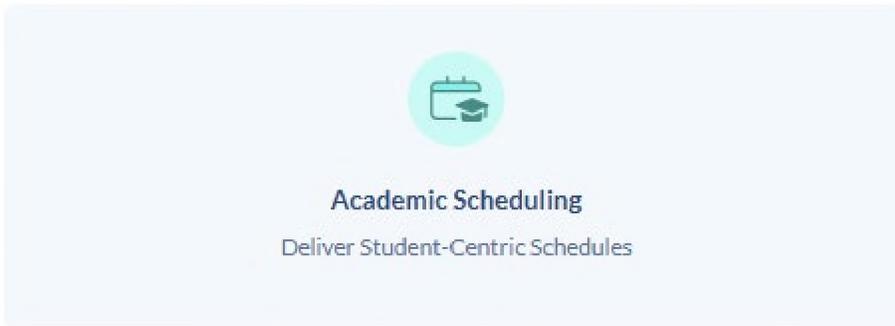
- Please be sure to communicate with other departments/programs to ensure that any cross-listed courses are entered into the system accurately.
- If a course is cross-listed, the primary department offering the course must use their course series allocation for the course.

### **3. Logging In**

- Go to [app.coursedog.com](http://app.coursedog.com). Bookmark this URL for easy access.
- Log in using your PC Single Sign-On (SSO) credentials.
- Click **Academic Scheduling**.



**Providence College**



If you encounter issues logging in:

- Confirm your access permissions with the Office of the Registrar.
- [Clear your browser cookies/cache.](#)
- Contact IT for SSO troubleshooting.

### **4. Home Page Overview**

Once logged in, you'll land on the Coursedog Home Page, which summarizes your assigned departments and scheduling tasks.

#### **a. Department Dashboard**

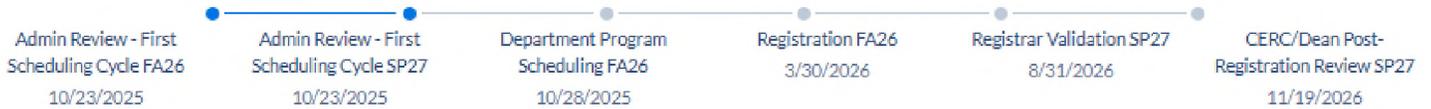
You'll see:

- Department(s) you're assigned to.
- Number of courses/sections being offered in the selected term.

- Conflict indicators.
- Schedule validation and submission status.

**b. Scheduling Timeline (across the top of the Home page)**

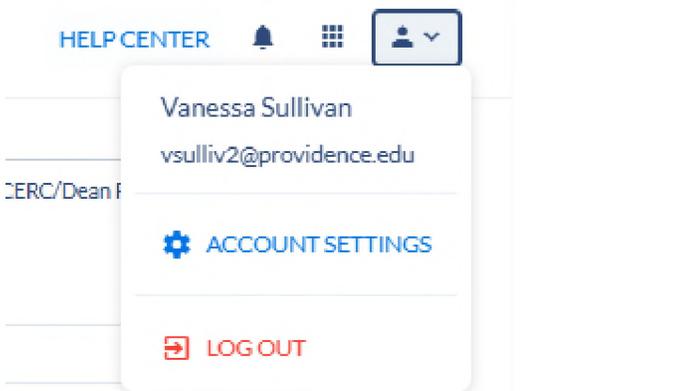
Displays key scheduling milestones and submission deadlines for the current term. Please follow all posted institutional deadlines to avoid workflow delays.



**c. Account Settings**

Accessible via your profile icon (top right):

- **Default Views:** Customize how your section dashboard is displayed by creating a new Saved View.
- **Email Notifications:** Choose Daily Digest or Immediate.



**Default Views**

Events View	App default view
Courses View	App default view
Programs View	App default view
Proposals View	App default view
Section Dashboard View	App default view

**Request Email Notification Preferences**

PRODUCT	IMMEDIATE	DAILY DIGEST
Scheduling	<input checked="" type="radio"/>	<input type="radio"/>
CourseDemandProjections	<input checked="" type="radio"/>	<input type="radio"/>

## 5. Section Dashboard

### a. Selecting a Department

- From the homepage, select your department.
- Rolled-over courses and sections from the previous like term will appear automatically.

### b. Views and Filters

Use the menu underneath the term box to toggle between:

- **Section View:** Lists every section individually.
- **Course View:** Displays each course and how many sections are offered.
- **Calendar:** Shows all of your department sections on a weekly calendar

## Section Dashboard

### 1. Office of the Registrar

Select Term

Fall 2026

SECTIONS

COURSES

CALENDAR

DEPARTMENTS

Apply **filters** to locate courses or sort by status, instructor, meeting pattern etc.

### Course & Section Filters

Where Course Status (Course -> status) Contains Active

+ ADD FILTER

CANCEL APPLY FILTER

Create new **Saved Views** with preferred filter settings.

HELP CENTER



Search for Sections or Courses

FILTER

EXPORT RESULTS

SAVED VIEWS

**Saved views** ×

SORT BY By Name ▼ 🔍 Search for anything

DEPARTMENTAL SECTION VIEW ( SCHOOLWIDE VIEW, CREATED OCT 8, 2025)

MASTER SCHEDULE VIEW ( SCHOOLWIDE VIEW, CREATED AUG 8, 2025)

 SAVE CURRENT VIEW CLOSE

**Save view** ×

You can choose which rules should be saved

Name required

Description

**Base Filters**

Year is 2026

Semester is 121034772

CLOSE SAVE

**6. Managing Courses & Sections**

**a. Adding a New Section to an Existing Course**

1. At the top of the Section Dashboard, click **Add Section**.
2. Search for the course that you would like to add, and then click add section.
3. Be sure to complete all required fields. Check for any Rule Violations at the top of the section builder.

**Section Dashboard** 2. Department/Program Scheduling + ADD SECTION + ADD COURSE

Select Term

Spring 2026 – Current Planning Term ▼

SECTIONS COURSES CALENDAR DEPARTMENTS



**Complete the Following Fields:**

- **General Info:**
  - Section number
  - Section status
  - Instruction mode
  - Campus

**General Information**

CRN <sup>?</sup> —

Section Number **required** <sup>?</sup> 0  
1 characters (1 - 3 allowed)

Section Title <sup>?</sup>  
Introductory Sociology

Section Status **required** <sup>?</sup>  
Active

Instruction Mode **required** <sup>?</sup> —

Course Instruction Modes <sup>?</sup>  
—

Grade Mode <sup>?</sup> —

Course Default Grade Mode <sup>?</sup>  
Standard Letter (S)

Campus **required** <sup>?</sup>  
Undergraduate

- **Class Schedule**
  - Part of Term

## Class Schedule

Part Of Term **required** ⓘ

Set Part Of Term

Start Date ⓘ

Jan 12, 2026

End Date ⓘ

May 9, 2026

### • Instructors:

- Defaults to your department's faculty.
- Indicates if the faculty member has a conflict (i.e. Is already teaching a course at the same time)
- If assigning multiple instructors, then be sure to set one as Primary and one as Non-Primary by clicking **Set Instructor Role & Details**.

## Instructors

+ INSTRUCTOR

### Assign Instructor to ACC103 - 001



Instructors from Accountancy Department

All Instructors

Filter By Instructor Type

Start typing...

Viewing 1-25 of 1096

< PREVIOUS

NEXT >

John Abbruzzese (jabbruzz@providence.edu)



TYPE

Instructor

CONFLICTS

0

PREFERENCE FIT

100%

## Instructors

Julia Camp (jcamp@providence.edu) (Primary - 100%)		
TYPE	CONFLICTS	PREFERENCE FIT
Instructor	0	100%

Jessica Buchanan (jbuchan1@providence.edu) (Non-Primary - 100%)		
TYPE	CONFLICTS	PREFERENCE FIT
Instructor	0	100%

+ INSTRUCTOR

SET INSTRUCTOR ROLES & DETAILS \*

## Set Instructor Roles & Details



Julia Camp



Instructor Session Indicator **required** ?

01: Mo, We, and Fr 12:30 PM 1:20 PM

The following table lists all session indicators for the section and the associated meetings for reference:

SESSION INDICATOR

ASSOCIATED MEETING TIMES

01

Mo, We, and Fr 12:30 PM 1:20 PM - Jan 12, 2026 - May 9, 2026

Instructor Role (Faculty-Of-Record) **required** ?

Instructor Role

Primary

Non-Primary

### • Meeting Patterns:

- Select a standard meeting pattern from the provided options. Reference the [new course series](#) chart as needed.
- After selecting a meeting pattern, click into Set Details to confirm the Schedule Type.

- All custom meeting patterns outside of the standard course series will need to be approved by the Office of the Registrar.

**Meeting Patterns & Rooms**

DAY(S)	START	END	ROOM	START DATE	END DATE
--------	-------	-----	------	------------	----------

[+ MEETING PATTERN](#)

[SET DETAILS](#)
 SORT MEETINGS

**Select Meeting Pattern**

Filter By Days **S M T W R F S**

Filter By Times --:-- --:--

Filter By Attributes

[Clear Filters](#)

Mo, Tu, and Th from 4:30 PM to 5:20 PM ⓘ

ATTRIBUTES	USAG	PREFERENCE FIT
	E	0
		100%

Mo, We, and Th from 6:30 PM to 7:20 PM ⓘ

ATTRIBUTES	USAG	PREFERENCE FIT
	E	0
		100%

**Meeting Patterns & Rooms**

DAY(S)	START	END	ROOM	START DATE	END DATE
Mo, We, and Fr	11:30 AM	12:20 PM	Not set	01/12/26	05/09/26

[+ MEETING PATTERN](#)

[SET DETAILS](#)
 SORT MEETINGS

## Meeting Patterns Additional Information

Meeting <sup>?</sup>

Mo, We, and Fr 11:30 AM 12:20 PM

Session Indicator **required** <sup>?</sup>

01

**Schedule Type** **required** <sup>?</sup> Start Date <sup>?</sup>

Classroom Based (CLS) Jan 12, 2026

- **Other Section Information**
  - Provide the Max Enrollment Capacity for the course
  -

### Other Section Information

Actual Enrollment <sup>?</sup>

—

**Max Enrollment Capacity** **required** <sup>?</sup>

Set Max Enrollment Capacity

- **Schedule Type**
  - The system pulls in all available schedule types (Classroom Based, Asynchronous, etc.) Use the red trash can icon to delete all non-applicable schedule types. For example, if a course section will be taught in-person in a PC classroom, remove all schedule types aside from Classroom Based (CLS).

## Schedule Type

Schedule Type **required** ?

Asynchronous Meetings (ASN)



Schedule Type **required** ?

Hybrid Course (CDL)



Schedule Type **required** ?

Classroom Based (CLS)



Schedule Type **required** ?

Distance Learning (DL)



- **Registration Restrictions:**

- Use the text entry box to inform the Office of the Registrar if any additional restrictions should be placed on a course section. Some examples include:
  - Department Chair Permission
  - Instructor Permission
  - Class level restriction
  - Major or minor restriction
  - Opting in to the automated waitlist

## Registration Restrictions - if applicable

Section Notes to Registrars ?

Enter Notes

If there are any registration restrictions for this section, please note them below.

- **Relationships:**
  - Indicate if a course should be cross-listed with another department.

## ■ Relationships Notes

Below you may see sections that have been Cross-listed or Linked with this section. If you need to adjust, add, or remove a Cross-listed or Linked section, please specify that within the "Notes" section at the bottom

## 👤 Relationships

Cross Listed Sections ⓘ

Linked Sections ⓘ

+ CROSS LISTED SECTIONS

+ LINKED SECTIONS

- **Room Preferences:**
  - If desired, indicate the building that is preferred for the course.
  - If scheduling a **Lab** course, please indicate the room in which each section should be scheduled.
  - For all courses that are not labs, selecting a building or room preference will **NOT** assign a room to the course. This field is to provide the Office of the Registrar with department preferences, which will be taken into consideration when classrooms are scheduled.

## 🏠 Room Preferences

Would you like to select a Preferred Building or a Preferred Room? ⓘ

### b. Editing an Existing Section

- Select the section to edit.
- Modify meeting patterns, instructors, capacities etc.
- Save changes.
- Please note that after the schedule drafting phase has closed, most changes will need to be reviewed and approved by the Office of the Registrar. In this case, you will be prompted to submit a **Change Request** and provide an explanation for the update.

### c. Adding a Course from Inventory

If a course is approved in the curriculum but not listed for the term:

- Click **Add Course** from the Section Dashboard.
- Search the catalog inventory for the course.
- Add the course, then create its section(s).

The screenshot shows the 'Section Dashboard' with a navigation bar for '2. Department/Program Scheduling'. It includes buttons for '+ ADD SECTION' and '+ ADD COURSE'. A 'Select Term' dropdown is set to 'Spring 2026 - Current Planning Term'. Below are tabs for 'SECTIONS', 'COURSES', 'CALENDAR', and 'DEPARTMENTS'. A modal window titled 'Add Existing Course From Inventory' is open, featuring a search box with 'SOC 381' entered and a dropdown menu showing 'SOC381 - Social Research Methods'. An 'ADD COURSE' button is visible in the bottom right of the modal.

### d. Cancelling/Deleting a Section

- Select the section to cancel.
- Remove the meeting times and instructors.
- Click into the Section Status drop-down menu.
- Select **Dept. Delete Section**.
- Click Save Section.

The screenshot shows the 'General Information' form for a section. It includes fields for 'CRN' (2161), 'Section Number' (001, with a note '3 characters (1-3 allowed)'), 'Section Title' (Math Business Analysis II), and 'Section Status' (a dropdown menu with 'Set Status', 'Active', and 'Dept. Section Delete' options). There are also fields for 'Grade Mode' and 'Course Default Grade Mode' (Standard Letter (S)).

### e. Rule Exception Requests

- There are certain rules set up in Coursedog to ensure that each course/section includes all the necessary information for it to populate in Banner/Cyberfriar.
- If a section you are editing is in violation of one of these rules, a banner will appear across the top of the section builder informing you of what must be corrected.
- For example, a section can not be submitted without an assigned instructor or without meeting times.
- If a section must be built in violation of one of these rules, the scheduler may submit a Rule Exception Request for approval.

## Editing MTH108 - 001 !



EDITING

ACTIVITY LOG

▶ HIDE SIDEBAR

✓ This section was **successfully** synced with the SIS on 10/24/2025 at 01:19 AM.

! This section is **not using** standard meeting patterns.

SUBMIT RULE EXCEPTION REQUEST

### Submit Rule Exception



⚠ Non Standard Meeting Pattern

**MTH108:** Section 001 – This section is **not using** standard meeting patterns.

**Workflow:** Rule Exception Workflow

Reason for request

CANCEL

SUBMIT REQUEST

Grade Mode ?

Course Default Grade Mode ?

### 7. Schedule Validation & Submission

- From within your department, click **Validate Schedule**.
- Be sure to resolve all “orange cone” warnings before submitting.
- When all warnings are cleared, your schedule is ready for submission.

# Section Dashboard

## 2. Department/Program Scheduling

[+ ADD SECTION](#)[+ ADD COURSE](#)[+ BULK ADD SE](#)

Select Term

Spring 2026 – Current Planning Term

[SECTIONS](#)[COURSES](#)[CALENDAR](#)[DEPARTMENTS](#)

STATUS

DEPARTMENT NAME

SCHEDULERS

COURSES

SECTIONS

CONFLICTS

ACTIONS



Accountancy

Julia Camp

13

49

41



VALIDATE SCHEDULE

### Review Schedule Conflicts



As of 10/24/2025 6:55 PM

[SECTION RULES](#)[MEETING PATTERN RULES](#)[BOTTLENECKS](#)[PREFERENCES](#)

#### ⚠ Non Standard Meeting Pattern 33

CONFLICT	COURSE CODE	SECTION NUMBER
This section is <b>not using</b> standard meeting patterns. <a href="#">SUBMIT RULE EXCEPTION REQUEST</a>	ACC204	003
This section is <b>not using</b> standard meeting patterns. <a href="#">SUBMIT RULE EXCEPTION REQUEST</a>	ACC204	001
This section is <b>not using</b> standard meeting patterns. <a href="#">SUBMIT RULE EXCEPTION REQUEST</a>	ACC204	M17
This section is <b>not using</b> standard meeting patterns.	ACC204	005

Schedule in progress

You must input a reason for all rule exceptions, before being able to submit your schedule for validation. Additionally, you may need to resolve warning before being able to submit your schedule for validation (depending on role permissions).

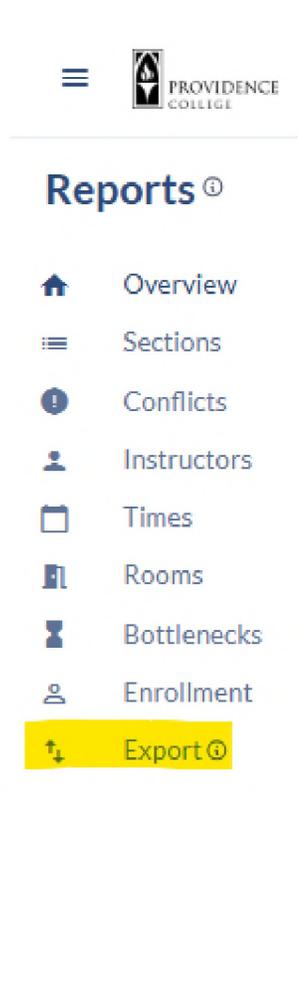
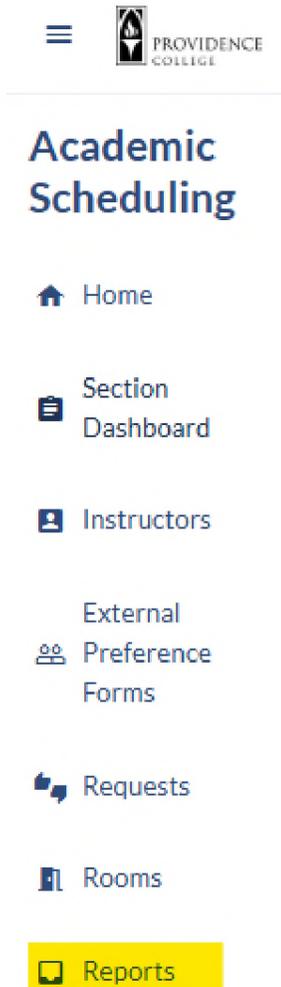
[SUBMIT FOR VALIDATION](#)

## 8. Change Requests

- After the initial department scheduling phase has ended, all changes must be approved.
  - Open a section and then click **“Request Change.”**
  - Update necessary fields and include justification.
  - Submit for review. Each request automatically routes to the appropriate approver.

## 9. Reports & Analytics

1. Go to **Reports** on the side menu.
2. Select Export from the Reports menu.
3. Download your desired report type.



## 10. Resources & Support

- The Office of the Registrar is available to assist with any questions or concerns you may have with the Coursedog software. Please contact us by emailing [scheduling@providence.edu](mailto:scheduling@providence.edu).
- There are also materials and guides available through the [Coursedog Freshdesk Portal](#).